

#### **Overview**

Supporting Health for All through REinvestment: the SHARE Initiative was created through House Bill 4018 (Oregon Legislature, 2018) and requires CCOs to invest a portion of profits back into communities to address health inequities and the Social Determinants of Health and Equity (SDOH-E). OHA's SHARE Initiative guidance document is provided on the SHARE Initiative webpage.

In accordance with the requirements stated in ORS 414.572(1)(b)(C) and OAR 410-141-3735, CCOs must designate a portion of annual net income or reserves that exceed the financial requirements for SHARE Initiative spending. According to contract requirements, a CCO's annual SHARE Initiative designation must be spent down within two years of OHA's approval of the same year's SHARE Initiative Spending Plan.

For Contract Years 2020 and 2021, CCOs that exceed minimum financial requirements are expected to define their own SHARE Initiative portion in compliance with the statute and rules referenced above.

As described in OHA's SHARE Initiative guidance document, SHARE Initiative spending must meet the following four requirements:

- 1. Spending must fall within SDOH-E domains and include spending toward a statewide housing priority;
- 2. Spending priorities must align with community priorities from Community Health Improvement Plans (CHPs);
- 3. A portion of funds must go to SDOH-E Partners; and
- 4. CCOs must designate a role for the Community Advisory Council(s) related to its SHARE Initiative funds.

By September 30<sup>1</sup> of each Contract Year, each CCO shall annually submit to OHA for review and approval its SHARE Initiative Spending Plan identifying how it intends to direct its SDOH-E spending based on net income or reserves from the prior year for the SHARE Initiative. This annual SHARE Initiative Spending Plan Report will capture from CCOs how they are meeting these contractual requirements.

#### **SHARE Initiative Reporting**

- A. Beginning in 2021, by no later than April 30, each CCO must report its **Annual SHARE Initiative Designation** in Exhibit L6.7 to identify its SHARE Initiative designation based on the *prior year's financials*.
- B. Beginning in 2021, by no later than September 30, each CCO must complete the **Annual SHARE Initiative Spending Plan** described in this document for the *prior year's financials*.
- C. Beginning in 2022, by no later than April 30, each CCO must report its **Annual SHARE Initiative Spend-Down** in Exhibit L6.71 to track year-over-year spending from a CCO's SHARE Initiative and to tie such spending to the appropriate year's SHARE Initiative Spending Plan.

<sup>&</sup>lt;sup>1</sup> CCOs can submit their proposed Spending Plans at any time from 6/30/2021 through 9/30/2021. OHA will notify each CCO about the approval status of its plan within 30 days of receipt. In the event a CCO's plan cannot be approved as submitted, OHA will work with the CCO to resolve the identified deficiencies as quickly as possible.

#### **Report Template**

CCO Name: PacificSource Community Solutions-Central Oregon CCO

CCO Contact: Erin Fair Taylor

#### *Instructions:*

- Respond to items 1-11 below using this template.
- Be clear and concise in your responses. Do not exceed 20 total pages for your report. (This
  page count does <u>not</u> include the attachments referenced in items 7, 8 and 11.)
- Your submission must include the formal agreement with each of the SDOH-E Partners as
  required by the CCO contract and referenced in item 7. If any agreement with an SDOH-E
  Partner is a "Subcontract" as defined in the CCO contract, then your submission must include
  the Subcontractor and Delegated Work Report updated for the Subcontract/s, as required by
  the CCO contract and referenced in item 7. Refer also to the OHA memo dated March 4,
  2021, that clarifies SHARE Initiative SDOH-E Partner contract requirements.
- All file names must clearly reflect the content (e.g., CCOxyz\_SHARE\_Item7).
- When submitting materials, CCOs must ensure that only materials pertinent to the focus area are submitted.

Submit the completed report to <a href="mailto:cco.mcoDeliverableReports@dhsoha.state.or.us">cco.mcoDeliverableReports@dhsoha.state.or.us</a> by September 30 of the Contract Year.

#### **Section 1: SHARE Initiative Designation**

 What is the dollar amount for your CCO's SHARE Initiative Designation? (as recorded in cell E30 in <u>Exhibit L</u> – Report L6.7)
 \$57,991.63

#### **Section 2: SHARE Initiative Spending Plan**

# SDOH-E Domains and CHP/Statewide Priorities 2. Identify the SDOH-E domains applicable to your CCO's SHARE Initiative Spending. (Check all that apply.) □ Neighborhood and Built Environment □ Economic Stability □ Education □ Social and Community Health

3. Describe how your SHARE Initiative spending aligns with your CCO's Community Health Improvement Plan (CHP).

The Central Oregon FUSE (Frequent User System Engagement) project, hereinafter referred to as FUSE, aligns with the Regional Health Improvement Plan (RHIP) Stable Housing and Supports metric #3: Increase Housing Choice Voucher holders able to find and lease a unit.

The proposed FUSE project promotes access to stable housing. Housing is a foundational Social Determinant of Health that many marginalized families and individuals cannot access amid Central Oregon's worsening housing crisis. In addition, the FUSE project meets several other goals embedded

in the RHIP, including addressing poverty and enhancing self-sufficiency, increasing access to behavioral health supports, and promoting innovation and collaboration across systems by aligning resources across multiple agencies.

4. Describe how your CCO's SHARE Initiative spending addresses the statewide priority of housingrelated services and supports, including Supported Housing.

FUSE is committed to working collaboratively to build opportunities for those experiencing homelessness in order to access affordable and supportive housing. Our partners include the regional Public Housing Authority, Housing Works, regional Continuum of Care and the Homeless Leadership Coalition. This project leverages existing funding for long-term rental subsidies and supportive services to end homelessness for our most vulnerable community members.

In Central Oregon's historically competitive housing market, individuals and families with marginalized identities and a history of homelessness have difficulty gaining approval as tenants. These households, even those selected for a Section 8 Emergency Housing Voucher (EHV), encounter barriers and discrimination that make it challenging to utilize the voucher, and they frequently run out of time to find a home to lease. As a result, they must give up their opportunity for affordable housing. The Landlord Engagement and Retention Project will address SDOH-E and promote Supported Housing by incentivizing housing placements and mitigating individual barriers.

#### This project has two goals:

- 1.) Increase housing placements for chronically homeless individuals who are FUSE participants.
- 2.) Create a collaborative program to serve additional unhoused or at-risk families and individuals selected to receive an Emergency Housing Voucher (EHV).

#### Benefits from this project for FUSE participants and EHV-holders:

- 1.) A package to incentivize leasing to participants including renters insurance, pre-screening, outreach materials, and a dedicated Landlord Liaison.
- 2.) Eligibility to access a "Landlord Mitigation Fund" that acts as additional insurance for property owners willing to lease to individuals with significant barriers.

#### **SDOH-E Partners**

- Identify each of the SDOH-E Partner(s) that will receive a portion of SHARE Initiative funding. (SDOH-E partners must have demonstrated experience delivering services or programs, or supporting policy and systems change, or both, related to SDOH-E.)
   Central Oregon FUSE (FUSE)
- 6. Describe how each of the SDOH-E Partners identified above were selected for SHARE Initiative project(s) or initiative(s).

FUSE was selected as the recipient for SHARE Initiative funds due to a lack of Housing First providers in the Central Oregon region. Additionally, Central Oregon received more than 90 EHVs this summer, and housing service providers were concerned about being able to find housing units available for lease. They agreed the proposed Landlord Engagement and Retention Project would help increase available units and expand the network of property owners and property management companies willing to rent to those with EHVs.

7.	Do you have a formal agreement with each of the SDOH-E Partners described in item 5 (Please be sure to submit the formal agreement for each SDOH-E Partner.) $\boxtimes$ Yes $\square$ No
	If no, please explain why not. Click here to enter text.
8.	Attach a budget proposal indicating the amount of funding from the SHARE Initiative that will be put toward each project or initiative, including the amount of funds that will be directed to each SDOH-E Partner. Did you attach a simple budget proposal with this submission? $\boxtimes$ Yes $\square$ No
Comm	unity Advisory Council (CAC)
9.	Describe the designated role for your CAC with regard to decision-making on SDOH-E spending under the SHARE Initiative. (As appropriate, please be sure to include in your description the ongoing engagement and feedback loop with the CAC as it relates to SDOH-E spending.)
	FUSE presented an outline of its project to the Central Oregon CAC during its May meeting. CAC members had the opportunity to provide feedback and suggestions, which helped shape the spending plan and budget. The CAC reviewed and voted unanimously to approve the spending plan and budget during their June meeting. FUSE will return to the CAC during the fall or winter of 2022 to present a progress update and agrees to provide additional updates at the CAC's request.
<u>Sectio</u>	on 3: Optional: Additional Details
10	Describe the evaluation plan for each project or initiative, including expected outcomes, the projected number of your CCO's Members, OHP members, and other Community Members served, and how the impact will be measured.  Please see the attached SHARE Initiative grant application, specifically the response to Question 7. The application is referenced in the MOU and included here rather than copying the text and unnecessarily lengthening the MOU.
11	. If the project or initiative requires data sharing, <u>attach</u> a proposed or final data-sharing agreement that details the obligation for the SDOH-E Partner to comply with HIPAA, HITECH, and other Applicable Laws regarding privacy and security of personally identifiable information and Electronic Health Records and hard copies thereof. Does the project require data sharing?  ☐ Yes ☒ No

### **PacificSource Community Solutions- Central Oregon**

#### **SHARE Initiative- Recipient Budget Description**

Information in shaded boxes will be redacted before sharing this information

Date: 8/10/21

Organization: Central Oregon FUSE

Person completing budget: Colleen Sinsky

Personnel name with Project Role and FTE	Salary Cost	35% Benefits	Sub-Total	%
Colleen Sinsky, FUSE ED & SHARE project lead12 FTE	7,920	2,772	10,692	
Consultants (graphic design & program design)			4000	•
Landlord Liaison			15,000	
		0	0	
Sub-total	\$7,920	\$2,772	\$29,692	51%

Category	Description	Cost	Sub-Total	%
Equipment costs	Printer	\$350		
Itemize any item over \$500	Zoom account (2 years)	\$300		
		0	650	1%
Materials and supplies	Brochure development	\$800		
Group in broad categories	Mailing	\$500		
	Web Presence / Dedicated phone line	\$1,000	2,300	4%
Travel and Other Expenses	Landlord Mitigation Fund	\$10,000		
Group in broad categories	screening, unit turnover support, etc)	\$7,049.63		
	barriers to housing placements	\$8,300		
		0		
		0		
		0		
		0		
		0	25,350	44%
	Total amount requested for project		\$57,992	100%

TOTAL

\$57,991.63 100.00%



# PacificSource Community Solutions- Central Oregon 2021 SHARE Initiative – Proposal Description

Thank you for your interest in the SHARE Initiative funding opportunity with PacificSource Community Solutions (PCS) - Central Oregon. Supporting Health for All through Reinvestment, the SHARE Initiative, was created by the Oregon's legislature via House Bill 4018 (2018), which requires CCOs to spend part of their profits in their communities to address health inequities and the Social Determinants of Health and Equity (SDOH-E) for the delivery of services or programs, policy, or systems change, or any of these, to address the social determinants of health and equity. The primary goal of these funds is to improve member and community health by requiring reinvestments go toward upstream factors that impact health (for example, housing, food, transportation).

For more information about the SHARE Initiative, please visit the Oregon Health Authority (OHA) SHARE website.

#### GRANT APPLICATION INSTRUCTIONS AND INFORMATION

Return completed application to Kristen Tobias, Community Health Coordinator, Central Oregon CCO, PacificSource Community Solutions, kristen.tobias@pacificsource.com. Please direct any questions here as well.

This document will be shared with the Oregon Health Authority as part of the SHARE Initiative Spending Plan.

#### **SHARE AWARD TIMELINES**

Description and Budget Due Date	June 25, 2021
If selected, due date for you to return	August 27, 2021
signed MOU	
First disbursement of funds	Late 2021 (within one month of OHA spending plan
	approval)
Final reports due	Late 2022 (exact date will be one year from OHA approval);
	if this is a two-year project, then a second report will be due
	one year from the first report due date.

**Organization**: Central Oregon FUSE

**Project Title:** Landlord Engagement and Retention Program

**Total Funding:** \$57,991.63

Completed by: Colleen Sinsky

Date Submitted: 8/10/21

Email and phone number: <a href="mailto:csinsky@centraloregonfuse.org">csinsky@centraloregonfuse.org</a> | 760-390-3993

Organization name and mailing address for initial payment:

Central Oregon FUSE, PO Box 8481, Bend OR, 97708

#### **PROPOSAL NARRATIVE**

Please complete the following questions completely. Clarity and concise responses are appreciated.

Incomplete applications will not be considered. This section of the Proposal Narrative should not exceed 5 pages—this does not include instruction pages and the SHARE Budget Template Attachment A.

#### **PROJECT SCOPE & ALIGNMENT**

 Describe how your SHARE Initiative proposal addresses either (1) the SDOH-E domain(s) or (2) the statewide priority of housing-related, services and supports, including Supported Housing, or (3) both.
 Define the SDOH-E and/or services and scope of work, specifically addressing sections 2(a) through (c) below:

Central Oregon FUSE (FUSE) is committed to working collaboratively and creatively to build opportunities for our neighbors experiencing homelessness to access affordable, supportive housing. In partnership with our regional Public Housing Authority, Housing Works, and our regional Continuum of Care, the Homeless Leadership Coalition, this project leverages existing funding for long-term rental subsidies and supportive services to *end homelessness* for our most vulnerable community members.

In Central Oregon's historically competitive housing market, individuals and families with marginalized identities and a history of homelessness have an especially difficult time getting approved as tenants. These households — even those selected for the "golden ticket" Section 8 Emergency Housing Voucher (EHV)— encounter barriers and discrimination that make it difficult to utilize the voucher, and they frequently run out of time and must give up their opportunity for affordable housing. This Landlord Engagement and Retention Project addresses SDOH-E and promotes Supported Housing by incentivizing housing placements through mitigating those individual barriers (such as having poor credit or rental history, co-occurring SUD and mental health diagnosis, a disability, or a criminal history) which otherwise would preclude underserved individuals from accessing stable, affordable housing — a crucial determinate of health and well-being.

This project goal is to increase housing placements for chronically homeless individuals who are FUSE participants and also creates a collaborative program to serve additional unhoused or at-risk families and individuals selected to receive the Emergency Housing Voucher (EHV). Benefits from this project to FUSE participants and EHV-holders will be: a package to incentivize leasing to participants which includes renters insurance, pre-screening, outreach materials, and a dedicated Landlord Liaison. Participants of the FUSE Permanent Supportive Housing program will additionally be eligible to access a "Landlord Mitigation Fund" which acts as additional insurance for property owners willing to lease to individuals with significant barriers.

(a) Specific services provided and populations and geographic areas to be served (for example: CCO members, community members, communities of color, Native communities, Crook, Deschutes, Jefferson, northern Klamath counties)

The proposed Landlord Engagement and Retention Program will exclusively serve low-income households experiencing homelessness, at risk of homelessness, or individuals fleeing domestic violence or who are survivors of human trafficking. A particular emphasis is on securing housing for highly vulnerable "chronically homeless" individuals, those living with a disability and an extended history of homelessness who frequently access emergency services. Barriers to housing stability disproportionally affect communities of color, Native communities, and individuals living with disabilities and chronic health conditions. These individuals are the most likely to access the EHV and FUSE programs. The SHARE project will serve individuals living in Crook, Deschutes, and Jefferson counties, and will indirectly benefit residents of northern Klamath County through agency partnerships and shared materials.

#### (b) Whether/how members will be referred between PCS and your organization

PCS can refer households in need of housing support for assessment and referral through the regional Continuum of Care's "Coordinated Entry System" (CES). This is a HUD-mandated accessible system that standardizes a vulnerability assessment and resource referral across homeless services and housing providers.

## (c) How data will be shared, tracked and reported, and if applicable appropriate steps to protect patient privacy and compliance with HIPAA.

As Continuum of Care programs, Central Oregon FUSE and the Emergency Housing Voucher program utilize HMIS (Homeless Management Information System), a HIPAA-compliant, HUD-mandated interagency regional database. While our programs do not meet the threshold for HIPAA requirements, all identifiable participant information is held securely in accordance with HUD and/or Deschutes County Behavioral Health standards of privacy. Participants are asked to sign a ROI for their information to be shared between providers, but services are not contingent upon their willingness to sign.

## 2. Describe your organization's experience delivering services or programs, or supporting policy and systems change, or both, related to SDOH-E and/or housing supports and services.

Central Oregon FUSE is a collaborative organization whose membership includes leaders and service providers from Deschutes County Health Services, Mosaic Medical (regional FQHC), Supportive Housing, homeless services, and local government. The FUSE organization leverages the expertise and dedication of the most experienced individuals in the region while continually researching and learning how to best adapt evidence-based practices in pioneering the "Housing First" Permanent Supportive Housing model in Central Oregon. FUSE specifically has operated "scattered-site" Permanent Supportive Housing for the past two years, securing stable housing with supportive services for approximately 14 formerly homeless households. FUSE is also engaged in systems change work through policy advocacy, community education about Supportive Housing, and building partnerships to scale housing resources to address homelessness. Additional project partners include:

- Housing Works, the local Housing Authority for Crook, Jefferson, and Deschutes counties since 1977.
   Housing Works operates a portfolio of over 900 affordable housing units over 27 properties, and collaborates with over 500 landlords to make market-rate rental units available to low-income clients.
- The Central Oregon Homeless Leadership Coalition (HLC) is the HUD-designated Continuum of Care
  governing body and is also a partner on this project. The HLC is made up of homeless services providers
  and serves as the convener of homeless service providers, funding, data collection, and strategic
  planning in Crook, Deschutes, and Jefferson counties. Both Housing Works and the HLC work closely
  with Mosaic Medical, the regional FQHC, local government, and other partners.
- 3. Identify the Central Oregon Regional Health Improvement Plan (RHIP)¹ Priority(ies) with which your SHARE Initiative project align(s). Check all that apply.

☑ Housing			
☑ Improved	d Social Conne	ction And	Communication

<sup>&</sup>lt;sup>1</sup> SHARE spending priorities must be based on shared priorities from the community health improvement plans. The Central Oregon RHIP summary document can be found <u>here</u>.

☑ Improved Access to Equitable Health

4. Describe how your SHARE Initiative spending aligns with the Central Oregon RHIP.

This project is directly tied to the RHIP Stable Housing and Supports Workgroup metric #3: *Increase Housing Choice Voucher holders able to find and lease a unit.* 

The project promotes access to stable housing- a foundational Social Determinant of Health that many marginalized families and individuals are unable to access amid Central Oregon's worsening housing crisis. The project meets several other goals embedded in the RHIP, including addressing poverty and enhancing self-sufficiency, increasing access to behavioral health supports, and, by aligning resources across multiple agencies, promotes innovation in collaboration across systems.

#### **EVALUATION**

5. What does your project ultimately aim to achieve, what are project milestones/objectives, and what methods will you use to monitor progress on milestones/objectives?

The SHARE Project will track outcomes using the following metrics:

- 1. Track number of landlords and property management firms who:
  - a. Received outreach voucher informational materials
  - b. Responded (and feedback shared?)
  - c. Report being open to participation but lacked available units
  - d. Landlords who pursued a leasing partnership
- 2. Track number of successful participant placements
- 3. Track utilization of funds
- 4. Solicit and track qualitative feedback from participants, service providers, Housing Works, and property managers
  - Submit 12-month program report to Homeless Leadership Coalition, Housing Works.
  - Outcome reporting to PS (based on program evaluation elements as described above), as well as a brief (5-10 minute) presentation to the Community Advisory Council (fall or winter 2022).

Central Oregon FUSE uses an adapted 'Self-Sufficiency Matrix' to track participant outcomes, goals, and program feedback. It is strengths-based, trauma-informed, and captures qualitative and quantitative outcomes of supportive housing placements.

6. Describe the evaluation plan for your project, including expected final outcomes, the projected number of community members served, and how the impact will be measured (i.e. your SMART goals).

In addition to the above program tracking measures, we expect to document the following achievements by October 2023:

- 85 private landlords or property managers engaged and informed of voucher program.
- 10 community presentations to promote greater understanding of the relationships between affordable housing, healthcare, and addressing homelessness and the benefits of supporting housing placements for unhoused community members
- A total of 55 households served:

- 5 new Permanent Supportive Housing placements for chronically homeless individuals participating in the FUSE program.
- 50 new housing placements made for families and individuals who are awarded a Housing Choice Voucher.
- Web presence with contact info and downloadable PDF with program information, brochures designed and distributed (by January 2022)

#### 7. How does your SHARE project meaningfully engage the community?

This is a community-facing project that will be responsive to stakeholder needs and feedback. Initial planning meetings have included individuals with lived experience of homelessness, as well as decision-makers who represent a broad spectrum of homeless services, affordable housing, and property management. The evolution of the project will be informed by a team of direct service providers, individuals with lived experience, and representatives from property management firms and the local Chamber of Commerce.

8. Will your project require any data requests from PacificSource? No.

#### **BUDGET NARRATIVE**

10. Please provide a brief narrative describing your budget. Funding restrictions<sup>2</sup> are noted below.

This project is designed to maximize efficiency through creative partnerships and matching funds. The budget allocates funding for the following items in order of largest to smallest dollar amounts:

- Housing placement incentive package for participants,
- A portion of a contract for a Landlord Liaison position,
- A designated 'Landlord Mitigation Fund' which serves as an additional security deposit for individuals considered "high risk" to lease to,
- o FUSE staff time to coordinate the program,
- Experienced consultants to design program and materials,
- Outreach materials and a web presence.

The SHARE award will be leveraged with a significant amount of additional resources, including:

- Approximately \$200,000-\$300,000 in federal funding for rental assistance and services (HUD CoC, HCV, and CDBG programs)
- In-kind staff time from Central Oregon FUSE, Housing Works, the Homeless Leadership Coalition, and organizations providing homeless services and housing retention support.
- o FUSE fundraising to match the \$10,000 designated for the 'Landlord Mitigation Fund'

<sup>2</sup> In general, SHARE dollars may be spent in a variety of ways. Because these dollars are part of a CCO's annual net profits, they are not held to the same restrictions as the CCO's Medicaid global budget. However, SHARE funds may not be spent on general administrative costs that are not directly related to a SDOH-E and/or health disparities initiative; general administrative costs that are otherwise necessary for the regular business operations of the CCO and compliance with federal/state requirements (for example, providing interpreters), including any staffing required by contract (for example, traditional health worker liaison); sponsorships or advertising; equipment or services to address an identified medical need (for example, corrective lenses, specialized clothing); member incentives (for example, gift cards for accessing preventive services); costs for SDOH-E related research in which findings are only used internally, only used by another private entity, or are proprietary; educational or promotional items or goods for general distribution through a health fair or other event not targeted at populations experiencing health disparities; political campaign contributions; advocacy specific to CCO operations and financing (as opposed to advocacy for policy that advances SDOH-E objectives); or expenses that have been reported separately, such as Medicaid-covered services or health-related services.

• Partnerships with the Homeless Leadership Coalition and regional Community Action Agency to enhance Housing Navigation work expected to be funded by the Central Oregon Health Council.

## 11. Attach a budget proposal indicating the amount of funding. Please use 2021 SHARE Budget Template Attachment A.

#### **OPTIONAL**

12. Add any additional Information not included above.

'Landlord Engagement and Retention Program (LERP) Overview' document attached.

#### AGREEMENT TO PARTICIPATE ACCORDING TO OHA'S SHARE INITIATIVE REQUIREMENTS

- If selected as a SHARE grant recipient, my organization hereby agrees to commit to all OHA-required terms of SHARE recipient requirements, as outlined in the grant agreement. These requirements include:
  - (a) Contract term and budget;
  - (b) Legal name for the entity;
  - (c) SDOH-E domain(s), as specified in OAR 410-141-3735(3)(b), in which your organization provides services;
  - (d) How PCS will distribute funds to your organization, including distribution schedule and allowable percentage of indirect costs;
  - (e) The scope of work to be performed, including:
    - i. Specific services to be provided; and
    - ii. Which populations will be provided services
  - (f) How outcomes will be measured and evaluated, including:
    - i. Specific, Measurable, Achievable, Relevant and Time-based (SMART) objectives; and
    - ii. How outcomes align with community priorities from the CCO's CHP
  - (g) Data collection, sharing, and reporting obligations of both your organization and PCS, including:
    - i. The data elements to be collected by the SDOH-E Partner;
    - ii. How data is related to outcomes; and
  - iii. Process and frequency of submission of reports and/or data exchange between your organizations and the PCS.

The sample final report below is included for your information only.

2021 SHARE Initiative – Recipient Final Report

Completed by: Report Date:

#### Email and best contact phone number:

Final Report – to be completed by late 2022 (exact date to be determined based on OHA plan approval in late		
2021)		
What changed or happened?		
Were there any changes in your clients'		
experience? For OHP patients		
specifically?		
What did you learn?		
What would you do differently if you		
were starting to do this work again?		
Will you be taking additional actions		
that result from this work?		
Do you have any recommendations for		
others who might want to do this in the		
future?		

#### Other information:

With final report, please attach budget template depicting actual expenditures for this project.



PacificSource Community Solutions PO Box 5729, Bend, OR 97708-5729 (800) 431-4135 CommunitySolutions.PacificSource.com

## MEMORANDUM OF UNDERSTANDING SHARE INITIATIVE

This Memorandum of Understanding ("MOU"), by and between PacificSource Community Solutions ("PCS") and Central Oregon FUSE, Inc. (Frequent Users System Engagement), hereinafter referred to as FUSE, collectively the "Parties", is made for the purpose of memorializing the Parties' support and commitment to the Central Oregon CCO's Supporting Health for All through Reinvestment (SHARE) Initiative.

WHEREAS this MOU sets forth the Parties' understandings and expectations with regarding to the CCO SHARE Initiative requirements as outlined by the Oregon Health Authority in its CCO contract with PCS.

1. **Understanding.** It is mutually agreed upon and understood by and among the Parties to this MOU that FUSE hereby agrees to commit to all OHA-required terms of SHARE recipient requirements, as outlined in the grant agreement. Requirements are as follows:

#### **SCOPE OF WORK**

FUSE will use SHARE Initiative funding to increase housing placements for chronically homeless individuals who are FUSE participants. FUSE will also create a collaborative program to serve additional unhoused or at-risk families and individuals selected to receive Emergency Housing Vouchers (EHV). Benefits from this project for FUSE participants and EHV-holders will include a package to incentivize leasing to participants. This package includes renters insurance, pre-screening, outreach materials, and a dedicated Landlord Liaison. Participants of the FUSE Permanent Supportive Housing program will additionally be eligible to access a "Landlord Mitigation Fund" which acts as supplemental insurance for property owners willing to lease to individuals with significant barriers.

The proposed Landlord Engagement and Retention Program will exclusively serve low-income households experiencing homelessness, at risk of homelessness, or individuals fleeing domestic violence or who are survivors of human trafficking. A particular emphasis is on securing housing for highly vulnerable "chronically homeless" individuals, those living with a disability, and an extended history of homelessness who frequently access emergency services. Barriers to housing stability disproportionally affect communities of color, Native communities, and individuals living with disabilities and chronic health conditions. These individuals are the most likely to access the EHV and FUSE programs. The SHARE Initiative project will serve individuals living in Crook, Deschutes, and Jefferson counties, and will indirectly benefit residents of northern Klamath County through agency partnerships and shared materials.

#### SOCIAL DETERMINENTS OF HEALTH AND EQUITY DOMAIN

FUSE's project will address Social and Community Health, as specified in OAR 410-141-3735(3)(b), and housing supports.

#### **COMPENSATION AND PAYMENT**

PCS will distribute \$57,991.63 (the "Funding") to FUSE, pending the OHA's approval of the CCO's SHARE Initiative Spending Plan (due to the OHA on September 30, 2021). PCS will issue payment within 45 days of approval.

FUSE may expend no more than 5% of the Funding on indirect costs purchase equipment, materials, and supplies as outlined in the budget.

#### **PROGRAM EVALUATION**

FUSE will track outcomes using the following metrics:

- 1. Track number of landlords and property management firms who:
  - a. Received outreach voucher informational materials
  - b. Responded and provided feedback
  - c. Report being open to participation but lacked available units
  - d. Landlords who pursued a leasing partnership
- 2. Track number of successful participant placements
- 3. Track utilization of funds
- 4. Solicit and track qualitative feedback from participants, service providers, Housing Works, and property managers

FUSE uses an adapted 'Self-Sufficiency Matrix' to track participant outcomes, goals, and program feedback. It is strengths-based, trauma-informed, and captures qualitative and quantitative outcomes of supportive housing placements.

In addition to the above program tracking measures, FUSE expects to document the following achievements by October 2023:

- 1. Eighty-five (85) private landlords or property managers engaged and informed of voucher program
- 2. Ten (10) community presentations to promote greater understanding of the relationships between affordable housing, healthcare, and addressing homelessness and the benefits of supporting housing placements for unhoused community members
- 3. A total of fifty-five (55) households served:
  - a. Five (5) new Permanent Supportive Housing placements for chronically homeless individuals participating in the FUSE program
  - b. Fifty (50) new housing placements made for families and individuals who are awarded a HCV
- 4. Web presence with contact info and downloadable PDF with program information, brochures designed and distributed (by January 2022)

These outcomes will align with the Stable Housing & Supports priority as stated in Central Oregon CCO's Regional Health Improvement Plan.

#### **REPORTING**

FUSE will engage in data collection, sharing, and reporting obligations, including:

- 1. Submit 12-month program report to Homeless Leadership Coalition and Housing Works (winter 2022)
- 2. Outcome reporting to PCS (based on program evaluation elements as described above), as well as a brief (5-10 minute) presentation to the Community Advisory Council (fall or winter 2022).

- 2. **Term.** The understandings and commitments made by the Parties pursuant to this MOU shall be in effect from September 1, 2021 and shall continue until October 31, 2023.
- 3. Liability. No liability will arise or be assumed between the Parties as a result of this MOU.
- 4. **Governing Law.** This MOU shall be governed by and construed in accordance with the laws of the State of Oregon, without regard to conflict of laws principles.
- 5. **Counterparts.** This MOU may be executed in counterparts, each of which shall be deemed to be an original, but all of which, taken together, shall constitute one and the same agreement.

[SIGNATURE PAGE TO FOLLOW]

**IN WITNESS WHEREOF**, the parties hereto have executed this MOU on the day and year first above written.

PacificSource Community Solutions

By:

By:

Name: Erick T. Doolen

Title: Executive VP & Chief Operating Officer

Date: September 12, 2021

Central Oregon FUSE, Inc.

By:

Name: Colleen Sinsky

Title: Executive Director

Date: September 13, 2021